

Privacy Policy for RVA Hope Center, Inc.

Effective Date: September 23, 2024

1. Introduction

RVA Hope Center, Inc. is committed to protecting the privacy of our supporters, volunteers, participants, and visitors to our website. This privacy policy outlines how we collect, use, and protect your personal information.

2. Information We Collect

During our connection and relationship with you, we will collect information about you. We treat this information as confidential and recognize the importance of protecting it. We value your trust and confidence in us.

We will collect personal information when you make a donation and sign up to volunteer. We will collect personal information from children, parents, and guardians for minors who volunteer with us, as well as children who participate in any of our activities. In addition, we may collect personal information for inquiries regarding resources, referrals, and assistance. This information may include: Name, Email address, Mailing address, Phone number, Payment information (for donations), Parent/guardian name of children, Emergency Contact Information, Age or birth date for children, Information relevant to the services provided.

3. How We Use Your Information

We use the information we collect for various purposes, including:

- To process donations
- To communicate with volunteers about various opportunities
- To send newsletters and updates
- To improve our website and services
- To comply with legal obligations and protect the safety of our children
- To provide services, resources, and referrals to the families we serve
- To communicate with parents/guardians about their child's participation
- To communicate with participants about upcoming endeavors

4. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties, except to service providers who assist us in operating our website, conducting our business, or serving you, as long as those parties agree to keep this information confidential.

5. Data Security

We implement a variety of security measures to maintain the safety of your personal information. While we strive to use commercially acceptable means to protect your information, no method of transmission over the internet or method of electronic storage is 100% secure.

6. Cookies

Our website may use "cookies" to enhance user experience. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer.

7. Third-Party Links

Our website may contain links to third-party websites. We do not control these websites and are not responsible for their privacy practices. We encourage you to read the privacy policies of any linked sites you visit.

8. Changes to This Privacy Policy

We may update this privacy policy from time to time. We will notify you of any changes by posting the new policy on our website with an updated effective date.

10. Contact Us

If you have any questions about this privacy policy, please contact us:

RVA Hope Center, Inc.
PO Box 132
Mechanicsville, VA 23111
aaron@rvahopecenter.org
804.404.2606